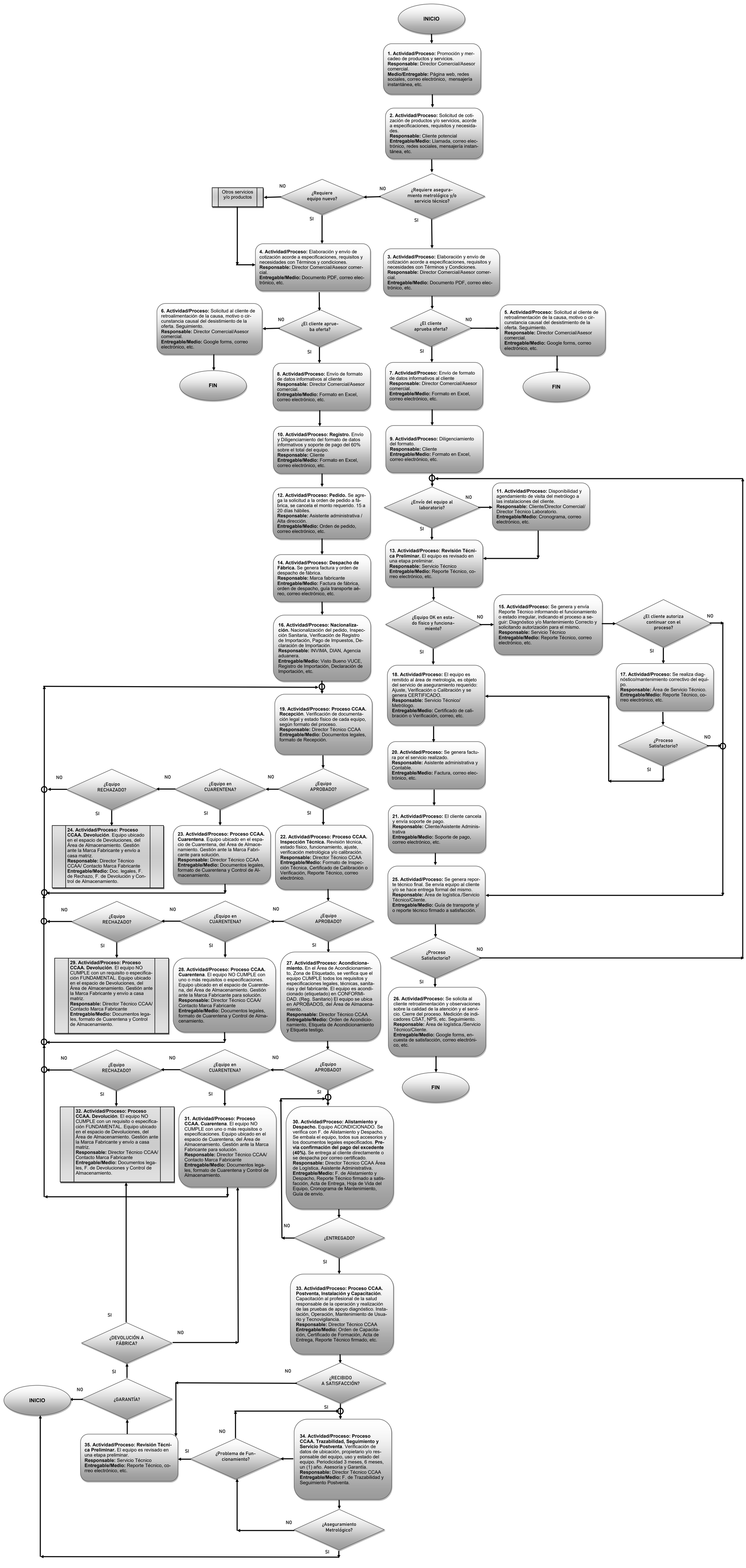Anexo. Flujograma de Comunicaciones: Gestión Operativa